

Banc Ceannais na hÉireann Central Bank of Ireland

## Title: Are you worried about financial scams?

Participant 1: All the time!

**Participant 2:** Yeah, I got a text yesterday actually, somebody saying "Hi, Mum, I've lost my phone. Can you..." And I was like, I don't have any kids. So that's...and I actually got one from AIB yesterday but I'm with Bank of Ireland.

**Participant 3:** No, probably not as much as I should be. No, not really. I think the banks do a pretty good job of keeping it you know, protected.

**Participant 4:** Yeah, I think everybody is now. You're so aware of it now out there. There's so much of it.

**Participant 5:** I am meticulous actually, about not opening links to anything, even if it comes from somebody that I know. I just wait until I speak to them and say, "What's this all about?"

**Participant 6:** I was almost caught out on a Revenue one recently. I almost put in my details but then I checked on their website and found out that there's a scam text going around, so I didn't.

**Participant 7:** I buy a lot of stuff online, but I buy it from people I've been dealing with for years and I generally check them out and I generally read the blogs about them and make sure like, you know, that they are legit.

**Participant 8:** Normally we only click on links provided by our proper bank accounts or, you know, people that we are aware of you know, the people that we know.

**Participant 9:** 100%, yeah, I think everyone has. I think everyone's been getting phone calls for ages. I remember just like, "Cool!" You answer, and the style of the thing goes, "You're owed... You owe 1000 to..." and it's just, no - They're almost embarrassing. Like you'd hope they'd try a little harder like.

At least get an actual voice.

Participant 10: I don't have any uncle that's going to leave me a billion dollars at any stage, so.